



Why Choose a Block of Time for Support?

- **Reduced hourly rate** – Our blocks have tiered pricing so that the more hours you buy, the lower the hourly rate. Without a block of time, our standard rate is \$175/hour.
- **Immediate priority** – Your requests move to the front of the line.
- **One payment for the year** – Covers updates for 12 months. Additional time can be purchased if needed.
- **Flexible use** – Website changes, social media assistance, training, or print design.
- **Proactive improvements** – We can plan ahead and keep you informed about new developments (for example, we're currently encouraging clients to add a privacy policy).
- **Cost certainty** – You lock in current rates for 12 months.
- **Convenient online support form** - You can add your request to [our client care support form](#) for any support needs that arise.

HLJ Creative Support Hours Rates

As of July 1, 2024, our rates for work are as follows:

Block of 5 Hours	\$160/hour	\$800
Block of 10 Hours	\$150/hour	\$1,500
Block of 15 Hours	\$140/hour	\$2,100
Block of 20 Hours	\$130/hour	\$2,600
Single hourly rate*	\$175/Hour	

**Blocks of time are valid for one year. They must be purchased in advance.*